

**MEMORANDUM OF UNDERSTANDING FOR SERVICE INSTITUTIONS**

This Memorandum of Understanding is executed this day, the 9<sup>th</sup> April 2015

Between

Yenepoya Medical College Hospital  
University Road, Deralakatte-Mangalore  
(Hereinafter referred to as YMCH)

Duly represented by

Dr. Mohammad Amin Wani  
Chief Operating Officer/Medical Superintendent  
(Hereinafter referred to as COO/MS)

And

Zubaida Thanzeem Educational & Charitable Trust  
(Hereinafter referred to as NGO)

Duly represented by

Mr. Mohammed Hanief

(Hereinafter referred to as Chief Functionary)

For

**EXTENSION OF HEALTH CARE SERVICES**

Under the terms of reference laid down hereunder

## TERMS OF REFERENCE

### CONTEXT:

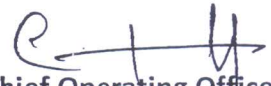
Zubaida Thanzeem Educational & Charitable Trust Jayanagara Shikaripura Shimog District, is a registered social service organization involved in education, health care and welfare activities in Shikaripura Shimog District. For the benefit of socially and economically backward families it seeks collaboration with Yenepoya Medical College Hospital (YMCH) for extension of health care and educational facility. Hence this MoU has been executed.

### ROLE and RESPONSIBILITIES OF YMCH

1. Referral cases will be offered free treatment in the hospital. Such treatment cost will not cover the cost of medicines, implants or any such other items as detailed in **Annexure**. YMCH shall provide medicines or any other services which are chargeable on credit basis upon request from the institution and the maximum duration of such credit will be for two weeks.
2. YMCH shall issue entry pass to the persons authorized by the institution to visit their patients as per the rules of the hospital.
3. YMCH shall undertake this extension service through MSW Department and hereby authorize the HOD of MSW to liaison with the partner institution for effective implementation, supervision and monitoring of collaborative efforts. 2



**Chief Functionary**  
For NGO



**Chief Operating Officer/MS**  
For YMCH

## ROLE and RESPONSIBILITIES OF THE NGO

1. The NGO shall send patients to YMCH with referral cards duly signed by the Chief Functionary with office seal for treatment on outpatient or inpatient basis depending on the need. Whenever admitted cases are received in the hospital the institution shall take the responsibility of providing/ensuring attender service near the patients at all times.
2. The NGO shall provide all required arrangements/facilities whenever check up camps/programmes organised at its request in a designated area.
3. The NGO shall be responsible for clearing the credit bills if any within two weeks after discharge of patients.
4. The NGO shall submit written request to Chief Operating Officer every time for any services or assistance required from YMCH.
5. For grievances if any the NGO shall submit a written complaint to the Chief Operating Officer for verification and redressal.

## AMENDMENT AND ARBITRATION

Amendment, if any, to this MoU, can be made by mutual consent of the two parties in writing only.

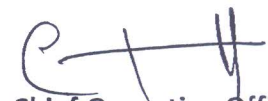
Any dispute arising out of or in connection with this agreement or in the event of any conflict of interpretation of this agreement, the same shall be resolved by mutual negotiations between senior management of both parties.

This Memorandum of Understanding will come into force upon affixing of the signatures by both the parties and will remain in force for a period of two years from the day of signing this document.

In witness where of, the parties hereto have signed this MoU and executed on this day, 09.04.2015 as mentioned above in the presence of the following witnesses.



**Chief Functionary**  
For NGO



**Chief Operating Officer/MS**  
For YMCH

